



Danimex Humanitarian IT Service (HITS)



Flexible service tailored to your individual requirements

THE STAFFING SERVICE OFFERING

Danimex Communication delivers professional customer service and technical support, available on-site, by phone, or email. Our experienced specialists and tailored solutions ensure optimal performance from your investment.

We provide a comprehensive range of services, including customised training, site surveys, and complete project management, all designed to meet your specific needs.

PROJECT SERVICES

- » *RF coverage and data-link performance analysis*
- » *System integration planning*
- » *FAT and SAT testing (Factory/Site Acceptance Testing)*

Our technical team ensures effective project management from start to finish. We handle projects globally with precision and efficiency.

RADIO SYSTEM SOLUTIONS

- » *TETRA, DMR, HF, Analog*
- » *Select5, MPT1327*
- » *Power backup systems*
- » *WiFi*

DANIMEX SUPPORT

Our skilled support team is ready to keep your system running smoothly. Customers can access support easily via email or our online ticket system, which ensures faster response times and full transparency of both ongoing and resolved tasks.

This platform fosters closer communication between our team and customers, delivering a level of support that sets us apart in the industry.

DANIMEX ACADEMY

Danimex Academy offers tailored training to meet your specific needs, helping you stay up to date with the latest communication technologies. Our courses cover digital systems, installations, and key features, providing the knowledge needed to enhance technical expertise.

Find upcoming courses at:
www.danimex.com/academy.





Technical Turnkey Service



In recent years, the demand for Critical Communications has grown significantly, often driven by challenging circumstances and, tragically, the loss of lives. This underscores the vital importance of robust communication networks in the Humanitarian sector, capable of adapting to increasingly complex operational environments.

A one-size-fits-all solution is no longer sufficient. Each country requires a system tailored to its unique needs. At Danimex, we collaborate with you to design and implement a network that seamlessly integrates Critical and Operational Communications into a unified solution.

With a proven track record of delivering successful network designs and turnkey solutions, Danimex is a trusted partner for the Humanitarian sector.

Over the past decade, Danimex has successfully delivered numerous turnkey digital migration projects for the humanitarian sector. These solutions have spanned multiple sites, from urban centres to nationwide remote networks, ensuring seamless and reliable communication.

OUR TURNKEY SOLUTIONS COVER:

- » *Radio design (analogue and digital)*
- » *WiFi access*
- » *IT backbone technologies (PTP and PMP)*

OUR DESIGN PHILOSOPHY IS BUILT ON:

- » *Step-by-step design, with a 'phased rollout' approach*
- » *Reusing existing networks equipment*
- » *Designs that match your actual 'in-country' communications needs*
- » *Training of your staff. This we see as key, as you, the end user MUST be capable of running the network after the deployment phase has finished*

